

privacy statement – MATT&R B.V.

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Company

MATT&R B.V.

Maasbreeseweg 55A 5988PA Helden (NL)

KvK 98497634

info@matter-solutions.nl

At MATT&R B.V., we are committed to protecting your privacy and ensuring that your personal data is handled responsibly. This Privacy Statement explains how we collect, use, and safeguard information obtained through our website.

1. Information We Collect

We may collect the following types of personal data when you visit our website or contact us:

- Name, email address, phone number
- Company details and business numbers
- Technical data such as IP address, browser type, and device information
- Any other information you voluntarily provide via contact forms or email

2. Purpose of Data Collection

We use your personal data to:

- Respond to inquiries and provide requested services
- Improve our website and user experience
- Comply with legal obligations and industry standards
- We do not use your personal data for automated decision-making, including profiling, that produces legal effects concerning you or similarly significantly affects you

3. Legal Basis

We process personal data based on:

- Your consent
- The necessity of processing for the performance of a quote or agreement
- Compliance with legal obligations
- Our legitimate interest in operating and improving our business

We rely on our legitimate interest in which we process personal data to:

- Maintain the security and proper functioning of our website
- Improve our services and user experience
- Manage and maintain our business relationships with (potential) customers and suppliers

4. Data Sharing

We do not sell or rent your personal data. We may share it with trusted third parties such as IT service providers or legal advisors, only when necessary and under strict confidentiality agreements.

5. Data Security

We implement appropriate technical and organizational measures to protect your data from unauthorized access, alteration, disclosure, or destruction.

6. Your Rights

You have the right to:

- Access your personal data
- Request correction or deletion
- Withdraw consent at any time
- Lodge a complaint with a supervisory authority, in particular the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) if you believe that your rights have been violated (www.autoriteitpersoonsgegevens.nl).

To exercise any of these rights, you can contact us at info@matter-solutions.nl. We will respond to your request as soon as reasonably possible and in any event within 1 (one) month, in accordance with applicable data protection law.

7. Cookies

On our website, we use various cookies. Cookies can be described as small pieces of information that are stored on your computer during a visit to a website. Some cookies are necessary for the proper functioning of a website, while other cookies can collect personal information. Cookies from mattersolutions.nl are safe for your PC, laptop, phone, or tablet. Where required by law, we will ask for your consent before placing non-essential cookies (such as certain analytics or marketing cookies). You can change or withdraw your consent at any time via your browser settings and, where available, through our cookie banner or preference centre.

1. Functional cookies

MATT&R uses cookies to ensure that the website functions in a pleasant and fast manner.

2. Analytic cookies

Through these cookies, we gain insight into the use of the website. We use cookies for Google Tag Manager for this purpose. The privacy of visitors is maintained with these analytical cookies. Using the data obtained, the website can be evaluated. This allows us to, among other things, detect errors and inconveniences, test improvements, and optimize the user experience.

3. Removal of cookies

Most cookies have an expiration date. This means that after a certain period, they automatically expire and no longer record data from your visit to the website. You can also choose to manually delete the cookies before the expiration date. For more information about this, you can consult your browser's manual.

8. Data Retention

We retain your personal data only for as long as necessary to fulfil the purposes described in this Privacy Statement or to comply with legal obligations. In general:

- Contact details and communication data are retained for up to 2 (two) years after our last interaction, unless a longer period is required for the performance of a contract or to comply with legal obligations
- Contractual and invoicing data are retained for up to 7 (seven) years in accordance with legal retention requirements
- Technical and analytics data are retained for the period necessary to analyze and improve our website, after which they are deleted or anonymized

9. Changes to this Statement

We may update this Privacy Statement from time to time. Changes will be posted on this page with an updated version date.

10. Contact Us

If you have any questions or concerns about this Privacy Statement or your personal data, please contact us at:

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